

STRENGTHENING YOUR SECURITY FOR DIGITAL BANKING PRODUCTS & SERVICES

A SESSION BASED ON IMPLEMENTING SBP LATEST BPRD
CIRCULAR NO. 4 OF 2023
DUE DATE FOR IMPLEMENTATION, 31ST DEC 2023



20th December 2023
09:00 am - 05:00 pm



Avari Towers
Karachi



Registration Fee
25,000 PKR
(+5% Sales Tax)

COURSE OVERVIEW:

On April 14th, 2023, the banking regulatory body introduced a set of enhanced controls for Banks and Microfinance Institutions. The aim is to strengthen security measures and reduce the risks associated with fraud and data breaches in digital banking channels like internet Banking, Mobile Banking, Card Payment Transactions, and USSD Banking. Financial institutions are required to implement these controls by December 31st, 2023.

This course provides an in-depth exploration of the reasons behind these enhancements and their potential consequences. It also delves into the challenges that banks and microfinance institutions might encounter during the implementation phase. Moreover, the course offers insights into how these challenges can be effectively managed and provides an understanding of the impacts on various aspects of digital banking, including business strategies, operational procedures, legal frameworks, and risk management architectures.

Book your seat today

Send your Name, Designation, Email &
Mobile Number to: [✉ maira.rafiq@scaptox.com](mailto:maira.rafiq@scaptox.com)

Facilitator:



Nawroz Muhammad Ali

Advisor & Head of IT
Banking Muhtasib Pakistan

Embark on a transformative journey into the digital realm with Nawroz Muhammad Ali, a Certified Digital Financial Practitioner (CDFP) from the renowned Digital Frontier Institute. Boasting extensive experience dating back to 1997, Nawroz has held diverse roles in Commercial and Micro Finance Banks, including Internal Auditor, External Auditor, and Compliance specialist. His expertise extends to conducting workshops on Digital Banking, focusing on risks and online fraud prevention, catering to Commercial Bankers and institutions. A Fellow of Chartered Accountant (FCA), Nawroz brings a unique blend of academic excellence and practical industry insights. Having served a decade at a senior position with the State Bank of Pakistan (SBP), he currently leads as the Head of IT and Advisor to the Banking Mohtasib at Banking Mohtasib Pakistan, shaping the future of the banking industry. Don't miss the opportunity to glean insights from this industry luminary at our upcoming workshop

For Queries

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COURSE OUTLINE

- » Introduction & Context of Digital Banking Security & Fraud Risk Management
- » Governance Controls
 - Policy
 - Culture
 - Tools
 - Compliance KPIs
 - Customer Awareness / Education
- » Management Controls
 - Digital Fraud Risk Management & Customer Complaint
 - Management Process (monitor, detect prevent, respond & remediate)
 - Fraud risk intelligence gathering & collaboration across industry players
 - Regular & spot fraud risk assessments
 - Senior management periodic reporting

WORKSHOP ATTRACTION

The Participants will have a golden opportunity to learn from the practical experience of the speaker's working with regulatory bodies & handling of complaints including IBFT, e-commerce, digital goods & services & many more.

"SO GRAB THIS OPPORTUNITY TO ATTEND"

- » Operational Controls
 - Enablement of Channels & Device Registration
 - Transactional Control
 - Post-Incident Follow-up
 - Monitoring Control
 - Encryption/Confidentiality of Customer Information
 - Call Center
 - Branches Banking Agents
 - Communication & Customer Education
 - Other operational controls
- » Liability Framework

WHO SHOULD ATTEND?

- » Fraud Risk Managers for Digital Banking.
 - » Product Strategy Managers.
 - » Channel Managers.
 - » Branchless Banking Managers.
 - » Call Center Managers.
 - » Compliance Managers.
 - » Operational Risk Managers.
 - » Audit & Inspection Managers.
 - » Product Managers (Internet Banking, Mobile Banking, Credit Cards, Debit Cards, USSD & Branchless Banking).
- *For CIO's, CTO's and CISO's, a separate workshop will be arranged later*

PAST TRAININGS TESTIMONIALS

“ **MR. SUNIL RAFAQ**
Speaker is experienced and knowledgeable regarding the product and fraud scenarios. He has a lot of experience which was shared with us.
— Soneji Bank Ltd

“ **KASHIF ALI**
Good trainer. He cleared our concepts of Digital Banking Transformation.
— Bank Al Habib Ltd

“ **S. FARAZ-UR-REHMAN**
Well organized session. Speaker is experienced. Satisfied with respect to knowledge and context.
— Bank Al Habib Ltd